# Corp IT Group

*Your one stop solution for all your IT needs*

# Core Secure Plan

# Always Here When You Need Us

When your network has an issue, who owns the problem? Chances are it falls on you or one of your colleagues. Either way, fixing the issue can quickly turn into a time-consuming task that ends up hitting your bottom line.

Our Core Secure Plan solves that costly headache. It offers IT support that pairs network monitoring with "on call" support that lets us take care of network issues from diagnosis to resolution. In addition, it provides quarterly reporting to track performance and annual consulting to offer clear options for improvement and growth.

In all, this program gives your business the services it needs for solving problems quickly and professionally. The result: your staff can stop wearing the help desk hat, and that helps you reduce a host of hidden costs in the process.

## Network Monitoring, Reporting, Security and Additional On-Call Support

### Features

- On-going monitoring of your core network devices.
- On-going backup system monitoring
- AVG® Business anti-virus protection and monitoring for all servers and workstations.
- On-going internet connectivity monitoring.
- On-going firewall availability monitoring.
- Priority ranking in the service queue compared to non-contract customers.
- On-site support and remote helpdesk services at a discounted rate.
- Quarterly health reporting to review the on-going health of your network.
- Over-the-phone consulting regarding the state of your network's health and how to improve it.
- Annual on-site consulting meeting to help leverage technology for future growth and meet your unique business goals.

### Available Add-Ons

- Office 365 and Exchange
- AVG® Anti-spam
- AVG® Content Filtering
- Mobile Device Management

- AVG® Secure Sign On
- Cloud Backup Solution
- Recovery Cloud (Disaster Recovery Service)

## Benefits

**Faster Repairs:** A staff of experienced IT professionals will monitor your network and resolve issues quickly as they arise, letting you focus on the business instead of the network.

**Higher Productivity:** With this level of professional network support the impact of IT failure is drastically reduced, which gets your business back up and running faster than before.

**Total Cost Savings:** Professional monitoring quickly gets to the root of the issue. Diagnosis time is reduced from hours to minutes, costing you less than if you fixed it yourself.

**Improved Accountability:** Also track the performance of the services and hosted applications from your providers. This ensures that you're getting what you're paying for.

**Improved Service Overall:** On-call IT support is offered at a discount, and your service calls get higher priority over customers who are not on a service plan.

## Options

| **1 Year Plan** | **2 Year Plan** | **3 Year Plan** |
|:---:|:---:|:---:|
| No Discount | 4% Discount | 8% Discount |

Want to know more? We're here to help.

Contact us today for more info and request a free security and productivity analysis of your network.

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